FACTSHEET AVANTPARK PARKING SYSTEM

Since January 2023, parking in our parking lot, courtyard and chestnut garden is subject to a fee.

HOW AVANTPARK WORKS

Two cameras are installed at the entrances to the parking lots, which scan the license plates of all passing vehicles in compliance with data protection regulations and record the time of entry.

Guests and visitors to Gut Kaltenbrunn can simply drive into one of the parking spaces and park without having to stop at a barrier and without having to pull out a parking ticket. The first 15 minutes are always free of charge. Just before leaving the parking lot, you have to pay at the parking machine (next to the entrance of the farm shop). There the guest enters his license plate number and the machine shows how long he has been parked and how much parking fee has to be paid. Payment can be made in cash (coins only) by EC/credit card (also contactless) and via Apple as well as Google Pay.

Guests of the restaurant of the self-service beer garden and farm store park free of charge for 3 hours when stopping or shopping. A QR code is printed on the bill. This can be scanned at the machine after entering the license plate number and deducts the three hours of free parking from the total parking time. The machine then displays whether and how much parking fee remains to be paid.

After paying, the guest can leave the parking lot within 15 minutes. Once again, the license plate number is recorded in compliance with data protection regulations, including a time stamp. The Avantpark system automatically calculates the parking time from the entry and exit times and checks whether the correct amount has been paid.

If payment was correct, the system automatically deletes the recorded image data for entry and exit. In such cases, the vehicle owner cannot be identified.
If payment was not made correctly or not at all, a parking violation has occurred, which will be punished by Avantpark with a fine of € 40.

BRIEFLY

- Drive in
- Remember your own license plate number
- Eating out at restaurant or self-service beer garden /Shopping at farm shop
- Take the bill from the restaurant/SB-beer garden/farm store with you
- Enter own license plate number at parking machine, scan QR code and deduct 3 hours free parking time
- Pay the difference if you parked for more than 3 hours.
- Drive out within 15 minutes after paying

FACTS ABOUT AVANTPARK

1. How much are the parking fees per hour or a whole day?
2 € per hour or part thereof, daily rate 10 €.

2. When will my license plate number be recorded?
Upon entering the parking lots, the cameras scan the license plate number as soon as you pass the sign with the terms and conditions.

3. Is the vehicle owner recognizable on the pictures?
No. Only the license plates are scanned and deleted after the correct payment process.

4. What applies to Gut Kaltenbrunn employees, suppliers and craftsmen?
All employees of Gut Kaltenbrunn are created as long-term parkers. The license plate number is also recorded when entering and leaving the car park, but the system recognizes that these vehicles are parked free of charge. Please send your license plate number to the management.
For suppliers and craftsmen, a tablet is mounted on the wall inside the supplier entrance, where they can park free of charge for a maximum of 12 hours by entering their license plate number.

5. Do cabs and bus companies have to pay?
No. Buses and cabs are automatically recognized by the system as long-term parkers or created as such by the management.

6. Can I park without eating in the restaurant or self-service beer garden?
Yes. The parking lot will remain open for any vehicle. Parkers who do not stop at our restaurant pay 2 € per hour or part thereof and a maximum of 10 € per day.

7. What happens if I don't pay correctly or forget completely?
In this case, Avantpark will identify the holder by checking with the Federal Motor Transport Authority and will penalize and remind the parking violation with a fine of 40 €.
IMPORTANT: Gut Kaltenbrunn has no influence on this process and will not collect the fine.

8. What happens if the guest forgot to scan his QR code and paid the full parking fee?
In this case, unfortunately, we cannot provide a refund. The QR code must be scanned during the payment process. After payment has been made, a credit is no longer possible and we will not refund cash.

9. Can the QR code on the invoice be scanned more than once?
No. The QR code is only valid on a daily basis and once.